



# No Hassle Warranty

(this "Warranty")

## Warranty Statement

Except as set forth in this Warranty, all products and parts ("Parts") sold by Rig Tough, Inc. ("Rig Tough") are sold by Rig Tough with a limited-time "No Hassle" warranty. If the original purchaser (the "purchaser") is not totally satisfied with a Part, the Part may be returned within the Warranty Period stated in this Warranty to any Rig Tough authorized distributor and Rig Tough will exchange the part or issue a refund as set forth in the Warranty Claim Procedures below.

## Warranty Period

The warranty period for this Warranty is 1 year from the date of sale to the purchaser (the "Warranty Period").

## Warranty Period Exceptions

- Air Springs – 1 year for labor if installed by an Rig Tough-authorized dealer, 3 years for replacement cost, both from date of purchase
- Alternators – PowerEdge by DENSO – Standard warranty is 3 years/unlimited miles from date of purchase or 4 years/unlimited miles from date of purchase if registered at [DENSOHeavyDuty.com/WarrantyPlus](http://DENSOHeavyDuty.com/WarrantyPlus)
- Alternators/Starters by Unipoint – 39 Series starters and 3600 Series alternators (3600, 3601, 3602, 3650, 3652) – 3 years from date of purchase or 350,000 miles, whichever comes first; all other Unipoint alternators and 42 Series starters – 1 year from date of purchase or 100,000 miles, whichever comes first
- Fiberglass Fenders – 90 days from date of purchase
- LED Lighting – 10 years from date of purchase (not including LED Work Lights and LED Headlights); 3 years from date of purchase for LED Work Lights and 5 years for LED Headlights
- Mirrors – 18 months from date of purchase
- Shock Absorbers – 1 year for labor if installed by a Rig Tough-authorized dealer, 2 years for replacement cost, both from date of purchase
- Spark Plugs by DENSO – Guaranteed to be free from manufacturing defect at the time of installation
- Speedometers and Tachometers – 1 year from date of purchase or 100,000 miles, whichever comes first
- Spring Brake Chambers:
  - Rig Tough – 1 year or 100,000 miles, whichever comes first, for severe duty applications (transit bus, refuse, dump truck, cement mixer, off-highway applications); 3 years or 300,000 miles, whichever comes first, for all other applications
  - TSE:
    - Severe Duty – 2 years
    - Omni – 4 years
    - Rig Tough by TSE – 5 years
    - Ultralife – 6 years
- Wheel Chocks – Lifetime warranty



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## Scope of Warranty

Rig Tough's liability is limited to the cost of refunding, repairing or replacing a returned Part and in no event will Rig Tough's responsibility extend to any componentry, equipment or apparatus other than of Rig Tough's own manufacture or supply. All replaced parts become the property of Rig Tough.

There are no other warranties, express or implied, made by Rig Tough on the Parts, except as expressly set forth above.

## Non-Transferable

This Warranty is non-transferrable.

## Conditions and Restrictions

Rig Tough will be responsible for labor costs associated with Warranty repairs or replacements if an authorized Rig Tough dealer installed the returned Part and if the repair is performed by an authorized Rig Tough dealer.

## Warranty Claim Procedures

The returned Part and proof of purchase must be returned within the warranty period to an authorized Rig Tough dealership to obtain warranty coverage. Parts replaced under this warranty carry the remaining warranty time from the original purchased part.

## Rig Tough Contact Information

To obtain additional information regarding this Warranty or to obtain warranty claim instructions, please call Rig Tough customer service at 866-578-7874 or visit [www.rigtough.com](http://www.rigtough.com).

## General Disclaimer

Except for the express warranties contained in this Warranty, if any (a) neither Rig Tough nor any person on Rig Tough's behalf has made or makes any express or implied representation or warranty whatsoever, either oral or written, including any warranties of merchantability, fitness for a particular purpose, title or non-infringement or performance of goods or products to standards specific to the country of import, whether arising by law, course of dealing, course of performance, usage of trade or otherwise, all of which are expressly disclaimed, and (b) purchaser acknowledges that purchaser has not relied upon any representation or warranty made by Rig Tough, or any other person on Rig Tough's behalf, except as specifically provided in this Warranty. Rig Tough makes no other warranty, express or implied, except as expressly set forth in this Warranty. The Parts and all other products and services that may be provided by Rig Tough in connection therewith are provided "as is", "where is" and "with all faults."

## Disclaimer of Certain Damages

Under no circumstances and in no event will Rig Tough be liable for personal injury or property damage or any other loss, loss of revenue, lost profits, damage or other incidental, punitive, special or consequential damage of any kind, whether based upon warranty, contract, strict liability, negligence or any other cause of action arising in connection with the design, manufacture, sale, transportation, installation, use or repair of the Parts. In connection therewith, in no event will Rig Tough be liable or otherwise responsible for any time or income that may be lost, any inconvenience suffered, the loss of transportation or vehicle use, downtime, diagnostic time, the cost of rental vehicles, towing costs, fuel, telephone, travel, meals or lodging or the loss of personal or commercial property in connection with this Warranty.